

 Help

PMP AWARE_xE

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browsers supported     (8+)

Request a Patient Rx Report and access your previous patient requests

Learn To

- Access Patient Requests
- Search for a Patient
- Search for a Patient as a Delegate
- Search other PMP Interconnect States
- View Results
- Interpret System Messages
- Access Patient Requests History

Log in to begin

Access to some features is based on your role. If you need assistance, please contact your PMP Administrator



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Patient Request

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Patient Info

First Name* ☐ Partial spelling

Last Name* ☐ Partial spelling

DOB*

Phone Number

Patient Location

City

State/Province

Zip Code

Prescription Fill Dates

From*

No earlier than 2 years from today

To*

PMP Interconnect Search

- ☐ Arizona
- ☐ Colorado
- ☐ Connecticut
- ☐ Idaho
- ☐ Illinois
- ☐ Indiana
- ☐ Kansas
- ☐ Kentucky

Access Patient Requests

To request a patient's prescription history, navigate to:

RxSearch > Patient Request

Search for a Patient

To make a request for patient prescription history, search for the patient.

- Required fields are indicated by red asterisks *.
- At a minimum, First Name, List Name, Date of Birth, and Prescription Fill Dates are required.
- A search can be improved by including other information like ZIP Code.
- Prescription fill dates default to a two-year search range from the current date. These dates can be adjusted to any date range that is no earlier than 2 years.



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Patient Request

Supervisor Select

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Patient Info

First Name*

Last Name*

DOB*

Phone Number

Patient Location

City

State/Province

State Select

Zip Code

Prescription Fill Dates

From*

No earlier than 2 years from today

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Search

Search for a Patient as a Delegate

If you are a delegate, you must select the supervisor for whom you make the request.

The supervisor selection field is required and prohibits you from going further until you choose a supervisor.

How to Add/Remove a Supervisor

You can request modifications to this supervisor list from User Profile > My Profile.

You can remove or add a supervisor.

NOTE: You are not the supervisor's official delegate until the supervisor approves you from their account.

How a Supervisor Approves Delegates


If you are a supervisor, you can manage your delegates from User Profile > Delegate Management. Delegate requests can be approved or rejected from this list.



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PMP Interconnect Search

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- ☐ Kentucky

Prescription Fill Dates

From*

No earlier than 2 years from today

To*

Search Other PMP Interconnect States

To search in other states as well as your home state for patient information, check the corresponding box of the states you wish to include under the PMP Interconnect Search section.

Once all pertinent patient information is entered, click search in the bottom right.



Patient Report [Refine Search](#)

Report Prepared: 08/12/2016

Date Range: 01/05/2015–12/01/2015



► **John Doe**

Summary

Prescriptions:4

Prescribers:4

Pharmacies:3

Private Pay:3

Active Daily MME:0.0

▼ Prescriptions

| Filled | ID | Written | Drug | QTY | Days | Prescriber | Rx # | Pharmacy * | Refills | MME/D | Pymt Type | PMP |
|------------|----|------------|--------------------------------|------|------|------------|---------|--------------|---------|-------|-------------|-----|
| 12/01/2015 | 1 | 11/30/2015 | TRAMADOL HCL 50 MG TABLET | 30.0 | 30 | D TES | 0058749 | B PHA (1119) | 0 | 5.0 | Comm Ins | DO |
| 02/25/2015 | 2 | 02/25/2015 | HYDROCODON-ACETAMINOPHN 10-325 | 90.0 | 30 | E TES | D00013 | C PHA (2222) | 0 | 18.0 | Private Pay | DO |
| 02/18/2015 | 2 | 02/18/2015 | HYDROCODON-ACETAMINOPHN 10-325 | 90.0 | 30 | D TES | D00012 | C PHA (2222) | 0 | 18.0 | Private Pay | DO |
| 02/04/2015 | 3 | 02/04/2015 | HYDROCODON-ACETAMINOPHN 10-325 | 90.0 | 30 | C TES | D00011 | B PHA (1111) | 0 | 18.0 | Private Pay | DO |

*Pharmacy is created using a combination of pharmacy name and the last four digits of the pharmacy license number.

▼ Prescribers

| Name | Address | City | State | Zip | Phone |
|-------------------|-----------------|---------|-------|-------|-------|
| TESTPRESCRIBER, C | 2910 HIGH ST | WICHITA | KS | 67203 | |
| TESTPRESCRIBER, D | | | | | |
| TESTPRESCRIBER, D | 890 NO PLACE ST | WICHITA | KS | 67203 | |
| TESTPRESCRIBER, E | 10110 TEST ST | WICHITA | KS | 67204 | |

▼ Dispensers

| Pharmacy | Address | City | State | Zip | Phone |
|-------------------------|--------------------------|---------|-------|-------|------------|
| C PHARMACY CHAIN (2222) | 2nd NOWHERE ST | WICHITA | KS | 67206 | 3365550000 |
| B PHARMACY (1111) | 1234 NOT-A-REAL-PLACE DR | WICHITA | KS | 67202 | 3160000000 |
| B PHARMACY (1119) | 1234 NOT-A-REAL-PLACE DR | WICHITA | KS | 67202 | |

Viewing Results

When a match is found, the Patient Report is automatically displayed.

Report Sections

- 1. Patient Information:** An expandable section containing a cluster of patients whose records were linked to make up this Patient Rx history, as well as the criteria entered to run the report
- 2. Summary:** Total number of Prescriptions, Prescribers, Pharmacies, and Private Pay, as well as the Active Daily MME
- 3. Prescriptions:** Prescriptions filled within the Date Range requested
- 4. Prescribers:** Prescribers who wrote the prescriptions shown
- 5. Dispensers:** Dispensers (Pharmacies) that filled the prescriptions shown

Each section has mouse over hints that provide explanations or further information.



Interpret System Messages

Messages you may encounter:

- **Your Request requires review** - Depending on your role, requests may require review by the state PMP Admin. Further instructions are provided.
- **No Matching Patient Identified** – indicates that no patient was found matching the criteria entered.
 - Possible Solutions: Check accuracy of the patient information entered or enter other criteria i.e., ZIP code to enhance the search.
- **Patients found but no prescriptions found** – indicates the patient was found, but had no prescription history within the fill date
 - Possible Solution: Change the prescription Fill Date range.

The screenshot shows the 'Patient Request' section of the PMP AWARE interface. A modal message box is displayed in the center, stating: 'Patients found but no prescriptions found. We were able to find this patient. However, there are no prescription records within the prescription fill dates provided. Please try a longer date range.' Below the message is a blue button labeled 'Change Date Range'. The background shows a search form with fields for First Name (alice), Last Name (testpatient), DOB (01/01/1900), City, State/Province (State Select), Zip Code, Phone Number, and Prescription Fill Dates (From*).



Multiple Patients Found [Why do I see this?](#)

We identified multiple patients who match the criteria you provided. You have the following options:

- [Refine your search](#) by providing additional search information.
- Select any patient group to run a report.
- If you believe more than one group identifies your patient, select them to run a report.

☐ **Patient 237**

| Name | DOB | Gender | Address |
|-----------------|------------|--------|--------------------------------------|
| BOB TESTPATIENT | 1900-01-01 | female | 1023 NOT REAL ST, WITCHITA, KS 67203 |

☐ **Patient 238**

| Name | DOB | Gender | Address |
|-----------------|------------|--------|--------------------------------------|
| BOB TESTPATIENT | 1900-01-01 | female | 1023 NOT REAL ST, WITCHITA, KS 67203 |

☐ Make a Suggestion

[Refine Search Criteria](#) [Run Report](#)

Interpret System Messages continued

- **Multiple Patients Found** – indicates that more than one patient matched the search criteria provided.
- An interim selection window will display the patients found who matched the criteria entered along with instructions.
- Select one or more patients. Then click *Run Report* to continue to the Patient Rx History Report.
- If you prefer to change your search criteria, simply select *Refine Search Criteria*. You will return to the search criteria prepopulated with the previous search information.



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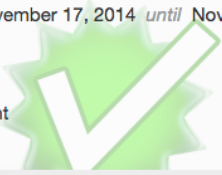
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| Patient First Name | Patient Last Name | Requestor | Requested For | Status | Date Requested |
|--------------------|-------------------|-----------|---------------|--------|--------------------|
| Bob | Testpatient | You | | ✓ | 11/17/2015 4:21 PM |
| alice | Testpatient | You | | ✓ | 11/17/2015 4:13 PM |
| alice | Testpatient | You | | ✓ | 11/17/2015 4:13 PM |
| alice | Testpatient | You | | ✓ | 11/17/2015 4:13 PM |
| dave | Testpatient | You | | ✓ | 11/17/2015 4:13 PM |
| dave | Testpatient | You | | ✓ | 11/17/2015 4:13 PM |

Bob Testpatient November 17, 2014 *until* November 17, 2015

DOB 01/01/1900 PMPi states

location reason Multiple Patient



[Refresh](#) [View](#)

Access Patient Requests History

View results of any previously requested Patient Request by navigating to:

RxSearch > Requests History

- Patient Rx Reports viewed in Requests History show the same information as the day they were first prepared. They do not automatically refresh when viewed.
- In Requests History, click anywhere on a patient's row to populate that patient's card information in the bottom screen.
- To view the saved Patient Rx History Report, click **View**.
- **Refresh** opens the Patient Rx search with the selected report criteria populated. This allows a fresh search of the same patient information, or changes to criteria for a new report. In both cases, searching will create a new request in Requests History.

